

Sean Osborne

Objective Provide a consistently high level of service and organization so customers' needs are satisfied beyond their expectations

Professional Experience

Instructional Developer – DeVry, Wood Dale, IL 02/09 – Current

- Organize and design course material for online classes. Create interactive multimedia pieces in Flash for online learning. Interact and coordinate efforts of multiple contacts to compile information into a complete course.

Technical Support – The Higher Gear Group, Hoffman Estates, IL 07/05 – 12/08

- Troubleshoot software development, hardware, and integration issues with all Windows OS and proprietary software. Educate clients and employees regarding company products to ensure full use and understanding of our products' capabilities and procedures. Daily phone and e-mail communication with all levels of client personnel.

Instructional Designer – Littelfuse, Des Plaines, IL 08/04 – 03/05

- Added value to out of date processes and instruction by increasing their readability and accuracy. Constructed graphics for quality control, boardroom presentations, and product display to effectively convey their intended message.

3d Graphic Artist – Davis Harrison Dion Strategic Communications, Chicago, IL 06/02 – 10/02

- Transformed 2d logos and diagrams into animated 3d visualization aides. Modeled and animated logos in 3d to show the formation of the original design from separate elements.

Education Bachelor of Science in Computer Graphics

Purdue University, West Lafayette, Indiana

- Specialization in Graphic Design and 3d Animation
- Additional coursework in Aeronautical Engineering
- Semester honors

Software Literacy

My experience and flexibility have allowed me to become proficient in a number of software packages such as:

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|-----------------|-----------------|---------------|-------------------|
| - Photoshop | - Illustrator | - Dreamweaver | - Flash (AS2 & 3) |
| - 3d Studio Max | - After Effects | - HTML | - Photography |

Accomplishments

- Fluent in Spanish
- Achieved the rank of Eagle in Boy Scouts, which entails many hours of community service and many years of group atmosphere and teamwork.
- Designed and populated WIKI system for software troubleshooting.